

Booking Conditions for Monkstone Cottage:

1. Definitions. 'The Property' is: Monkstone Cottage, Brentor, Tavistock, Devon PL19 0NP The Property is Let strictly on a short term Holiday Let basis, and the Guests have no tenure beyond the period stated on the booking form.
'The Owner' is: Jeanette Emmett, Monkstone Farmhouse, Brentor, Tavistock, Devon PL19 0NP
'The Guests' means the paying guest(s) who book the Let and/or who stay at The Property, together with all other members of their party, and any visitors they invite onto The Property.
2. Payments In the event of cancellation by the Guests The Owner will attempt to re-let The Property, and if successful will refund (after the End date of the booking) all pre-paid monies less a £100 per week booking deposit / admin fee. If re-letting is not achieved then all monies prepaid or due from The Guests will be forfeited.
3. Holiday Cancellation Insurance. The risk of losing the Deposit and/or Balance for certain reasons beyond the Guests' control can be insured for a modest premium. We highly recommend that you consider this.
4. Occupancy. Only the adults and any children and pets stated on the booking form are allowed to sleep at The Property.
5. Pets are only allowed by pre-arrangement with The Owner and Guests hereby agree to the following special conditions:-
 - (a) No dogs, cats or other uncaged pets may be left unattended in The Property.
 - (b) No pets to be allowed to sleep or sit on the beds or any other furniture. No pets in the bedroom. (This is to avoid pet hair allergy problems for other guests).
 - (c) Guests must provide appropriate bedding, litter trays, food & water bowls, etc, for their pets, and undertake to clear up promptly any soiling by the pet(s), whether indoors or outdoors, and to disinfect affected areas where appropriate.
 - (d) Due to previous damage caused by dogs we now charge for any damages occurring during your stay.
6. Start & Finish times of the Let will be **4:00pm and 10:00am** respectively.
7. Damage or Loss. The Property is to be treated with care and respect (especially having regard to its age), and is to be left in a clean and tidy condition. Guests specifically agree to report any breakages, or items needing repair, at OR PREFERABLY BEFORE, the end of the Let and, if requested, to pay for any damaged or lost items, or damage to The Property itself (excepting Storm or Fire damage such as would be covered by normal Home insurance). The cost of any repairs or replacements would normally only be established after the Let, and as The Owner does not ask for a Breakage Deposit in advance, Guests hereby agree to pay any reasonable repair or replacement costs, if requested, after the Let has finished and the cost has been established.
8. Access may occasionally be required by The Owner or her agents or workmen to carry out repairs or Inspections, and she would give you as much notice as possible if the need for such a visit arose during your stay, and try to arrange a mutually convenient time for the visit.
9. Liability. The Owner does not accept liability for any loss or damage, sickness or injury to Guests or their vehicles or property, unless arising from proven negligence by The Owner or her agents.
10. Termination. The Owner reserves the right to terminate a Let, without liability for any refund, should any member of The Guest's party or visitors cause deliberate damage or nuisance either to The Property, the neighbours, The Owner, or others, or otherwise seriously breach the above Booking Conditions.
11. Electric Cars. On the advice of our electrician it is strictly prohibited to use the domestic electricity supply to charge electric or hybrid cars because this might overload the circuit.