

# ***Terms and Conditions***

Please check availability by telephone (01822 810222) or E-mail [jeanette@monkstone.com](mailto:jeanette@monkstone.com). Please complete the booking form and return to Mrs Jeanette Emmett, Monkstone, Brentor, Tavistock, Devon PL19 0NP. We will hold provisional bookings for five days, allowing time for you to send in the deposit/Balance together with the completed booking form

1. **Deposit and Balance**  
a deposit of 25% of the total rental is required with the booking; a receipt for the deposit will be issued. The balance of the rental must be forwarded at least 6 weeks prior to the commencement of your stay. Sorry no credit cards are accepted.
2. **Electricity**  
is included in the price.
3. **Linen & Towels**  
Full bed linen is provided at no extra charge as are small bath and hand towels, also tea towels are provided
4. **Laundry Facilities**  
There is a washing machine in Honeysuckle Cottage and washer/drier in Monkstone Cottage available for your exclusive use.
5. **Short Breaks**  
from November to March we are always pleased to welcome visitors for short breaks from two nights upwards; discounts may apply for stays of longer than a fortnight; please telephone or E-mail for details.

## **Reservation Conditions**

1. Every effort is made to ensure that all amenities advertised are available but no liability can be accepted for any omissions.
2. Accommodation is available from 4 pm on the first day of booking. By 10 am on the day of departure, the accommodation must be vacated and the equipment, furniture and premises handed over in as good a condition as they were taken over. Any damage, loss or destruction shall be made good by the applicants who also undertake the preservation and cleanliness of the goods and premises until handed over at the end of the booking.
3. If for any reason the booked accommodation is not available, liability shall be limited to a full refund of the monies paid to the proprietors.
4. The proprietors shall not be held responsible or liable for any loss or damage to valuables, personal property of any kind, motor vehicles, motor cycles, boats etc or personal injury or death, direct or indirect, irrespective of how it was sustained, occasioned or caused to anyone of any age (including persons under 18 years) who is a resident or invitee of the proprietors whether caused by or resulting from any default, wilful act, negligence, omission, neglect or otherwise on the part of the proprietors, their servants or agents or any residents, guests or invitees.
5. Well behaved dogs are welcome at a charge of £14 per dog per week or part thereof. Dogs are accepted on the basis that they are kept on a lead and under control at all times and not left unattended in the cottage at any time.